

Public

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| Identifier TS1613574323 | Version 1.12 |
| Relation Object id. | Approved |

Creator
Name (creator).

Service description

Access network products

The connection products in the access network are intended for use by consumer or business customers. Access network connection products are not intended for pursuing telecommunications business, such as providing a connection for a base station.

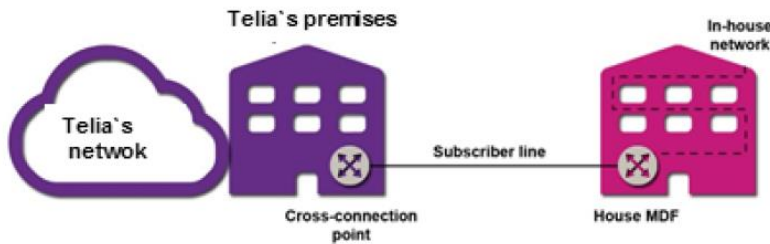
1. Subscriber line

A subscriber line of the access network is an optical or copper-based connection in the same switch or hub area that commences from the cross-connection rack at Telia’s hub and ends in the cross-connection rack in the leasing building’s distribution frame or a corresponding connection point. The connection is a connection between the orderer’s connection and a device that enables the routing of communication.

Optical subscriber line Fth (Fibre-to-the-home) = A fibre connection that is delivered to a detached/semi-detached house to enable communications between the Subscriber’s access and the device enabling the routing of communications.

Optical subscriber line FTTB = free and terminated fibre connection to the end-customer’s building other than a small one within Telia’s SMP area.

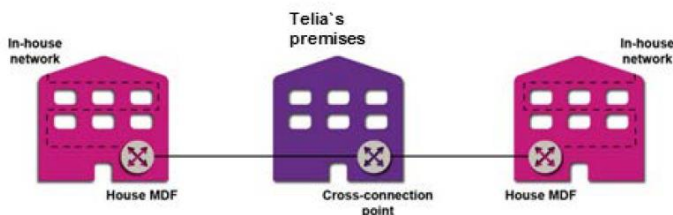
Optical subscriber lines (FTTH, FTTB) can be used as required by Ficora’s SMP decision.



Fixed line

A fixed line is a copper-based connection between the customer’s house MDFs or similar points of connection located in the same switching exchange area or concentrator area.

A fixed line consists of two interconnected subscriber lines.



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Product

Subscriber line 2-wire O
Subscriber line 2-wire SO
Subscriber line 4-wire SO
Fixed line 2-wire O.
Fixed line 2-wire SO
Fixed line 4-wire SO
Optical subscriber line (fiber/ fiber pair Ftth/Fttb)

Disturbance measurement

Measurement is launched only on the basis of a disturbance or fault report. The measurement concerns the connection between the data center and the point of delivery (the point of connection towards the network in the house MDF or similar). An applicable measurement instrument will be used for the measurement. If in the measurement it is found that the connection is in compliance with its quality class, the unnecessary repair visit will be charged to the originator of the fault report in accordance with the valid price list.

Other matters

Changes in the service description

Telia has the right to change this service description. If the service description is changed substantially to the detriment of the customer, the customer will be notified at least one month prior to the entry into force of the change. In other cases, Telia informs the customer of changes in the manner and schedule it considers appropriate.

